



## SAN JOAQUIN COUNCIL OF GOVERNMENTS

555 E. Weber Avenue  
Stockton CA 95202

Burlington Public Works  
234 East Summit Avenue  
Burlington, NC 27215

California Children Services  
16988 S. Harlan Rd  
Lathrop, CA 95330

Lodi City Hall  
221 W. Pine St  
Lodi, CA 95240

Participation in the meeting may be available for Committee Members attending the SSTAC meeting by Zoom and/or Conference Call and members of the public at the above locations.

### SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

Tuesday, February 3, 2026  
at 12:00 pm

*In addition to physical attendance at the address indicated above, the San Joaquin Council of Governments is offering the following teleconferencing option as an alternative means for the public to participate in this meeting. Note: If you don't have access to a smart device or a computer with a webcam & a mic, you can dial in using the teleconference number and meeting ID indicated below.*

<https://sjcog.zoom.us/j/82270743185?pwd=Lie18GhICFYTMdZWZPiQpiQsPqdRu6.1>

**Teleconference Number: 1-669-900-6833**  
**Meeting ID: 822 7074 3185**  
**Passcode: 304295**

***San Joaquin Council of Governments staff will be meeting in person at the address stated above. Members of the public may attend in person or may participate in the meeting electronically using the Zoom link. If participating using Zoom, please use the "raise hand" or chat feature to be recognized to speak. We have also provided a call-in number, as identified on this Agenda, and encourage you to attend by telephone. To be recognized to speak, press \*9 to signal the moderator.***

*The San Joaquin Council of Governments is in compliance with the Americans with Disabilities Act and will make all reasonable accommodations to enable individuals with disabilities to participate in employment, programs, and facilities. Persons requiring assistance or auxiliary aid in order to participate should contact Vanessa Gallegos, Office Administrator, at (209)235-0600 at least 24 hours prior to the meeting.*

## **AGENDA**

1. Call to Order / Roll Call / Staff Introductions
2. Public Comments

3. Minutes: November 4, 2025 **ACTION**
4. Fiscal Year 2026-27 Unmet Transit Needs Comment  
Review Subcommittee's Recommendation (Joel Campos) **ACTION**
5. Vamos-EZHub App Through Fiscal Year  
2026-27 Update (Joel Campos) **INFORMATION**
6. Other Matters of Business
7. Meeting Adjourned. Next meeting: Tuesday, April 7, 2026, at 12:00 PM.

# AGENDA ITEM **3**



SAN JOAQUIN COUNCIL OF GOVERNMENTS  
SPECIAL SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL  
Hybrid Meeting

Tuesday, November 4, 2025

**MINUTES**

1. The meeting was called to order at 12:06 p.m. by Chair Juan Portillo, City of Manteca.

Conference Attendance:

Martha Arevalos, Catholic Charities; Dorrae Moore, ACCESS San Joaquin; John Andoh, City of Escalon; Juan Portillo, City of Manteca; Jayne Pramod, City of Tracy; Jessica Bozzie, City of Lodi; Ken Baxter, San Joaquin Regional Transit District; Rita Carter-Overstreet, Transit User Over 60; La Keda Huckabay, San Joaquin Regional Rail Commission; Carmen Matty-Cervantes, Human Services Agency Alvaro Gamino, SJCOG Assistant Regional Planner; Winston Zheng, CivicSpark Fellow; Joel Campos, SJCOG Senior Regional Planner; Breanna Guzman, SJCOG Administrative Technician; Lisa Ly, SJCOG Administrative Technician

Committee Members Not Present

Joni Bauer, Community Center for the Blind; Armando Valerio, SJC Public Health; Christina Jones, Human Services Agency Aging; Damaris Galvan, ACCESS San Joaquin

2. Public Comments  
No public comments were made.
3. Approve Minutes: November 4, 2025  
Dorrae/Portillo
4. Lathrop Transit  
John Andoh provided a presentation update on Lathrop Transit covering school tripper routes, booking through the app or dispatch, regional transit connections, EZ Hub integration, and ongoing ADA support through Access San Joaquin.
5. Vamos Mobility-Uber Incentive Program  
Joel Campos provided a presentation on the Uber incentive for the Vamos app, including an overview of rider eligibility, the discount application process, and step-by-step visuals on how to use both the Vamos app and the Uber platform. He also discussed current challenges and presented possible options moving forward.

Celine Reeder provided feedback regarding the app and requested that it be more descriptive by stating the discount amount, including an expiration date for when the discount must be used, and indicating in the email the date when the discount will take effect to ensure transparency, as well as sending friendly reminders in

advance.

The members continued to discuss further details and considerations.

6. Approve the Unmet Transit Needs Assessment Public Hearing

Mr. Campos requested to open the public hearing and to close it with no further action.

There were no public comments, and the public hearing was closed.

7. Approved of the Fiscal Year 2024-2025 SSTAC Annual Report

Mr. Campos provided a report summarizing what occurred during FY 24–25, as well as the goals established for that fiscal year. The primary function and goal is to conduct the Unmet Transit Needs process and bring a recommendation to the SJCOG Board.

It was moved/seconded (Pramod/Baxter) to approve the FY 24-25 SSTAC Annual Report. Motion passed unanimously

8. Other Matters of Business

Jayne Pramod mentioned that Paratransit and Tracer Plus have launched a new app and that it is working well.

Ms. Reeder provided an update on training she attended led by Joni Bauer on assisting visually impaired individuals. She shared that the training was excellent and offered valuable guidance on how to support and safely guide them.

Mr. Portillo provided an update on human trafficking efforts and shared that the women’s shelter will be at the Manteca Transit Center to provide human trafficking training for drivers and transit staff.

The meeting was adjourned at 1:00 pm. The next meeting will be on February 3, 2026 at 12:00 p.m.

# AGENDA ITEM 4



## STAFF REPORT

**SUBJECT:** Approval of the Fiscal Year 2026-27  
Unmet Transit Needs Comment  
Review Subcommittee's  
Recommendation

**RECOMMENDED ACTION:** Recommend That There Are No  
Unmet Transit Needs for Fiscal Year  
2026-27

### SUMMARY:

Annually, the San Joaquin Council of Governments (SJCOG), must identify any unmet transit needs that may exist in San Joaquin County. If needs are found, SJCOG must determine whether those needs are reasonable to meet. SJCOG must ensure that reasonable to meet needs are funded before TDA funds are allocated to local jurisdictions for non-transit purposes.

The unmet transit needs assessment requires SJCOG to conduct the following:

- Ensure that several factors have been considered in the planning process, including:
  1. Size and location of groups likely to be dependent on transit,
  2. Adequacy of existing services and potential alternative services
  3. Service improvements that could meet all or part of the travel demand.
- Hold a public hearing to receive testimony on unmet needs.
- Determine definitions for "unmet transit needs" and "reasonable to meet."
- Adopt a finding regarding unmet transit needs and allocate funds to address those needs, if necessary, before street and road TDA allocations.

This year's assessment included two public hearings, an online English and Spanish survey posted on SJCOG's website, public outreach at numerous key meetings and locations, and an opportunity for the public to submit comments directly via email.

This year's outreach gathered 133 online survey responses, four of which in Spanish, regarding transit related service needs. SJCOG presented the initial findings to an Unmet Transit Needs (UTN) Comment Review Subcommittee, a subcommittee of SJCOG's Social Services Transportation Advisor Council (SSTAC). At this meeting, the subcommittee reviewed all comments and provided SJCOG guidance on a few specific requests that needed further analysis and coordination with transit agencies. SJCOG

reached out to the agencies and was provided additional information to develop a recommendation. Of the 133 comments received, 0 were considered unmet transit needs.

## **RECOMMENDATION:**

Recommend the SSTAC approve of the UTN Comment Review Subcommittee's recommendation that there are no unmet transit needs in San Joaquin County for Fiscal Year 2026-27.

## **FISCAL IMPACT:**

None at this time.

## **DISCUSSION:**

### ***Analysis of Comments Received:***

SJCOG compiled all UTN online survey responses submitted this year along with comments received by RTD via email. Staff then convened the UTN Comment Review Subcommittee consisting of six members of the SSTAC (Ken Baxter, Damaris Galan, John Andoh, Jayne Ward, Christina Jones, and Monica Stelmack) to assess each UTN comment.

None of the comments received were considered unmet transit needs. However, the subcommittee members made comments regarding future UTN assessments and next steps.

### ***Subcommittee Comments:***

- 1) Sikh Temple Comments: Although these comments were not considered to be unmet transit needs, subcommittee members requested staff to assess whether trips to the Sikh Temple would have met the UTN ridership criteria.
- 2) Other UTN Comment Follow-Up: Requests have been received for SJCOG to provide transit operators with the raw survey data. Transit operators are requested to contact respondents where possible, to provide information or awareness of existing resources.
- 3) People with Disabilities: SJCOG staff were requested to look into placing a question on future UTN surveys that asks respondents if they face mobility challenges.
- 4) Ensure contact information is a requirement in the survey instead of being optional, to allow transit agencies to follow up directly with respondents, where applicable.

## **BACKGROUND:**

Per the Transportation Development Act (TDA), every year, the San Joaquin Council of Governments (SJCOG), as the Regional Transportation Planning Agency, must identify any unmet transit needs that may exist in San Joaquin County.

In February 2018, the SJCOG Board approved of the updated “Unmet Transit Need” definition listed below.

## **UNMET TRANSIT NEEDS**

**are defined as transportation services not currently provided to those residents who use or would use public transportation regularly, if available, to meet their life expectations.**

 Medical	 Personal Business	 Shopping	 Social Services
 Dental	 Employment	 Education	 Recreation

In January 2023, the SJCOG Board approved of the updated “reasonable to meet” criteria listed below.

Criteria	Definition
<b>1. Equity</b>	The proposed UTN will increase equity for transit-dependent populations, seniors, persons with disabilities, and populations identified by Title VI.
<b>2. Operational Feasibility</b>	The system can be implemented safely and in accordance with local, state, and federal laws and regulations.
<b>3. Potential Ridership</b>	The proposed service will meet ridership potential metrics, as defined by the Social Services Transportation Advisory Council (SSTAC).
<b>4. Cost Effectiveness</b>	The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet the applicable Transit Systems Performance Objectives or the state farebox ratio requirement after the exemption period, if the service is eligible for the exemption.
<b>5. Funding</b>	The proposed service would not cause the claimant to incur expenses in excess of the maximum allocation of all TDA (LTF and STA) funds.

An unmet transit need that meets the definition of unmet transit needs and meets all five (5) criteria (at least four (4) for agencies that already allocate 100% TDA funds to transit), shall be considered reasonable to meet.

## **NEXT STEPS:**

Upon approval of the recommendation, SJCOG staff will reach out to transit agencies and request they follow up with respondents where feasible. Transit agencies will be asked to provide an update later this spring on follow up results.

SJCOG staff will discuss changes to the UTN survey in the late summer 2026.

## **ATTACHMENTS:**

- Attachment A: Unmet Transit Needs Public Outreach Activities

*Prepared by: Joel Campos, Senior Regional Planner*

# FY 2025-2026 Unmet Transit Needs Public Outreach Activities

<b>Public Hearings</b>
<b>Location</b>
<b>Social Services Transportation Advisory Council Meeting</b>
<b>San Joaquin Council of Governments Board Meeting</b>
<b>Presentations</b>
<b>Manteca Transit Center</b>
<b>Lodi Community Partnership for Families</b>
<b>United Way of San Joaquin County</b>
<b>San Joaquin Regional Transit District (RTD) Board Meeting</b>
<b>Tracy Transportation Advisory Commission</b>
<b>Mountain House City Council Meeting</b>
<b>San Joaquin Valley Air Pollution Control District AB 617 - Stockton Community Steering Committee</b>
<b>Community Center for the Blind and Visually Impaired</b>
<b>UTN Flyer Drop Off Locations</b>
<b>Stockton ACE (Cabral) Station</b>
<b>Stockton (San Joaquin St.) Amtrak Station</b>
<b>San Joaquin Regional Transit District Downtown Center</b>
<b>Tracy Transit Center</b>
<b>Tracy City Hall</b>
<b>Manteca Transit Center</b>
<b>Manteca City Hall</b>
<b>Lodi Transit Center</b>
<b>Lodi City Hall</b>
<b>Escalon City Hall</b>
<b>Ripon City Hall</b>
<b>Lathrop City Hall</b>
<b>Mountain House City Hall</b>
<b>Jurisdiction Outreach</b>
<b>Tracy Outreach Activities: Presentation at Transportation Advisory Commission Meeting, posted UTN survey flyers on all TRACER buses, posted UTN survey flyer on all electronic display boards at the Tracy Transit Station.</b>
<b>Escalon Outreach Activities: Included flyers on the bus, postcards on buses, and a weblink on website.</b>

# AGENDA ITEM **5**



# STAFF REPORT

**SUBJECT:** Vamos-EZHub App through Fiscal Year 2026-27 Update

**RECOMMENDED ACTION:** Information

## DISCUSSION:

## SUMMARY:

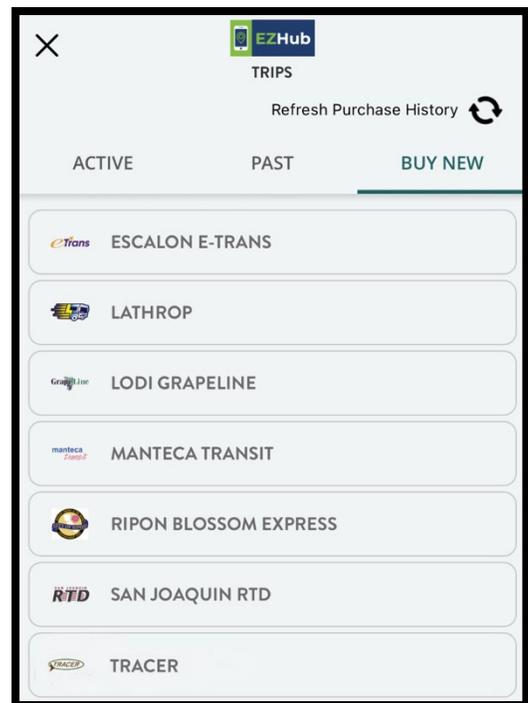
SJCOG staff, in coordination with its partners, has already begun to make many improvements, including: updating the app's FAQ page, working with transit operators to update GTFS route colors, add paratransit fares, and adjust GTFS-Flex rules to match dial-a-ride and paratransit policies.

Vamos is excited to announce new services being added directly to the app in early 2026, including:

- Lodi Paratransit Fares
- Lathrop Transit, the City of Lathrop's Brand-New Transit Service (currently in testing)
- Extended Uber Discount use to 30 Days

## RECOMMENDATION:

Information



## FISCAL IMPACT:

None at this time.

## BACKGROUND:

Utilizing Measure K funds, SJCOG aims to continue and expand the app's operations to support regional mobility, while staff seeks additional funding sources.

SJCOG is partnering with local transit agencies to support effective app integration and strong user engagement. Performance metrics including app usage and transit ridership will be tracked to evaluate the program's success and inform future funding decisions.

Not only will the proposed funding extend the time to keep the app running, it will also be used to do the following:

- (1) add real-time bus tracking
- (2) display bus stop data
- (3) extend Uber incentives
- (4) improve the user interface

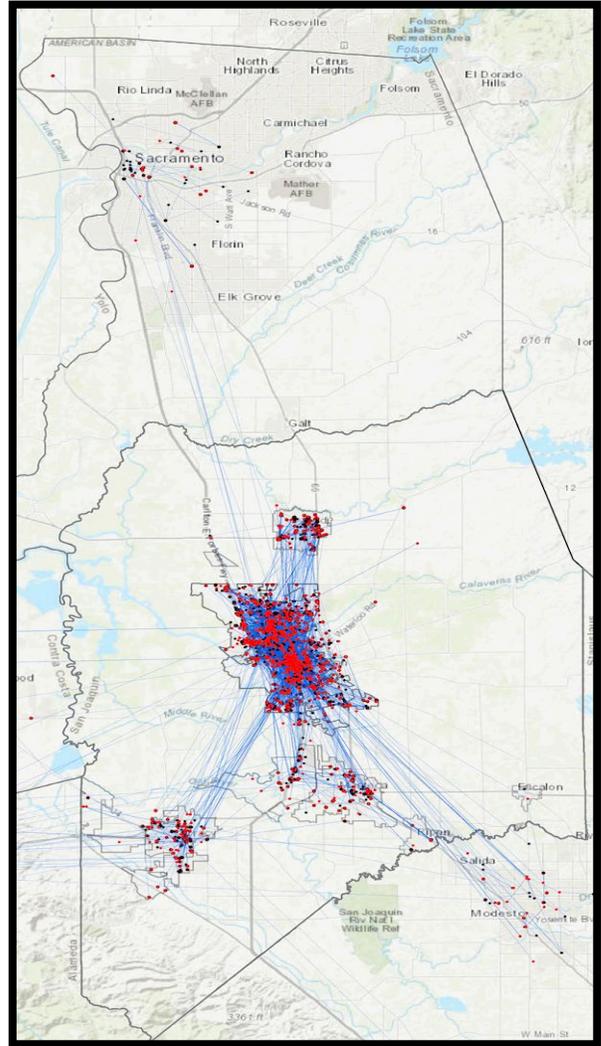


Figure 2: Uber Map – San Joaquin County, Sacramento, and Stanislaus Trips for CY 2024 and 2025

